SF Zoo & Gardens: 
2020 Health & Safety Plan

Childcare and Camp Protocols (COVID-19) administered by San Francisco Zoological Society & Gardens (SFZS), non-profit registered to manage and operate SF Zoo & Gardens
Signage & Education:
SFZS is committed to education

- “Social Distancing Protocols” posted throughout the Zoo’s gardens, including at public entry
- Non-touch education, zoological and informative signage posted
- Outdoor, loud speaker provides up-to-date information
- SFZS personnel educated and informed:
  - Staff will distribute and post “Social Distancing Protocols” and provide access to 2020 Health & Safety Plan
  - Review SF’s “Best Practices for Childcare Providers”
  - Wear Face Coverings
 personne Requirements: SFZS is committed to a safe workplace

- Screen SFZS staff members for COVID symptoms
- Instruct SFZS staff members to wear face coverings at all times
- Provide staff sanitation areas & frequently disinfect staff areas
- Instruct a staff member who is required to go home if sick
- Instruct all Personnel not to come to work if sick
  - Frequent written reminders from HR team members
  - SFZS to post and distribute COVID-symptom checklist
  - Educate SFZS supervisors to watch for symptoms
  - Team leaders verbally review symptom list with staff members
“Pods”: Stable & Separate Groups

- Limit groups/pods to 12 children (Zoo is not hosting children 5 yr & under)
- Review “Social Distancing Protocols” in age-appropriate manner
- Two SFZS staff members per pod to encourage best sanitary practices
- Will use “circles” and other verbal guides to encourage distancing
- Keep children with the same group or “pod” each day
- Stagger playground time & similar activities, so no two groups are at the same place, same time
- All activities outside unless incremental weather (large auditorium space can be used with restrictions)
- Childcare providers must enroll for three weeks
Symptom Screening for Children

- SFZS staff will ask caregiver and child about possible COVID-19 symptoms.
- SFZS staff will take temperature with a “no-touch” (infrared) thermometer upon arrival.
- SFZS staff will visually check child for signs of illness.
- Children with symptoms will be sent home.
- SFZS staff will conduct screening through a plexi-glass screen & stand six feet away.
- Children who pass the screening will wash their hands with sanitizer.
- Children who develop fever or become ill will be separated from group and sent home.
Drop-off & Pick-Up Procedures

- Caregivers will be asked to wear face coverings
- Curbside drop-off and pickup for caregivers in vehicles will be available
- SFZS staff will remain six feet apart from caregivers
- SFZS staff will greet and sign-in children in an outside area
- Plexi-glass screening is available for caregivers without vehicles
Face Coverings

- SFZS staff will wear face coverings at all times
- Caregivers will be asked to wear face coverings during drop-off and pick-up
- Encourage children over 3 years of age to wear face coverings with adult supervision
- SF Zoo is not hosting children 5 years of age or younger
Hygiene & Sanitation

- 2 SFZS staff members per group will educate and encourage children about basic sanitary measures
- Encourage children to wash hands often with soap & water for 20 seconds
- Common areas will undergo additional cleanings and disinfections between groups
- Routine schedules are developed to clean high-touch areas
- Keep all cleaning materials out of reach of children
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