SF Zoo & Gardens: 2020 Health & Safety Plan

Childcare and Camp Protocols (COVID-19) administered by San Francisco Zoological Society & Gardens (SFZS), non-profit registered to manage and operate SF Zoo & Gardens
Signage & Education:
SFZS is committed to education

- “Social Distancing Protocols” posted throughout the Zoo’s gardens, including at public entry
- Non-touch zoological and informative signage posted throughout
- Outdoor, loud speaker provides up-to-date information
- SFZS personnel educated and informed:
  - Staff review “Social Distancing Protocols” posted throughout the Zoo
  - Post “2020 Health & Safety Plan” on Zoo website
  - Review SF’s “Best Practices for Childcare Providers”
  - Will wear Face Coverings and increase sanitary protocols
Personnel Requirements: SFZS is committed to a safe workplace

- Screen SFZS staff members for COVID symptoms
- Instruct SFZS staff members to wear face coverings at all times
- Provide staff sanitation areas & frequently disinfect staff areas
- Instruct a staff member who is required to go home if sick
- Instruct all Personnel not to come to work if sick
  - Frequent written reminders from HR team members
  - SFZS to post and distribute COVID-symptom checklist
  - Educate SFZS supervisors to watch for symptoms
  - Team leaders verbally review symptom list with staff members
“Pods”: Stable & Separate Groups

- Limit groups/pods to 10 children (if <5 yr ) and 12 kids (if > 5yr of age)
- Teach “Social Distancing Protocols” in age-appropriate manner
- Two SFZS staff members per pod to encourage best sanitary practices
- Will use “circles” and other verbal guides to encourage distancing
- Keep children with the same group or “pod” each day
- Stagger playground time & similar activities, so no two groups are at the same place, same time
- Most activities outside unless incremental weather (alternative indoor spaces are identified and assigned to 1 group at a time)
- Childcare providers must enroll for three weeks
Symptom Screening for Children

- SFZS staff will ask caregiver and child about possible COVID-19 symptoms.
- SFZS staff will take temperature with a “no-touch” (infrared) thermometer upon arrival.
- SFZS staff will visually check child for signs of illness.
- Children with symptoms will be sent home.
- SFZS staff will conduct screening through a plexi-glass screen & stand six feet away.
- Children who pass the screening will wash their hands with sanitizer.
- Children who develop fever or become ill will be separated from group and sent home.
Drop-off & Pick-Up Procedures

- Caregivers will be asked to wear face coverings during screening
- Initial screening and temperature checks will occur through a plexi-glass or caregiver’s vehicle
- Will ask for same caregiver to drop and pick-up child
- Curbside pickup for caregivers in vehicles will be available
- SFZS staff will remain six feet apart from caregivers
- SFZS staff will greet and sign-in children in an outside area
- Plexi-glass screening is available for caregivers without vehicles
- Zoo is attempting to stagger drop-off and pick-up times
Face Coverings

- SFZS staff will wear face coverings at all times.

- Caregivers will be asked to wear face coverings during screening, drop-off and pick-up.

- Encourage children between 3 – 5 years of age to wear face coverings with adult supervision. (Younger children encouraged to attend on-line classes.)

- Require children 5 years and over to wear face coverings.
Hygiene & Sanitation

- 2 SFZS staff members per group will educate and encourage children about basic sanitary measures
- Encourage children to wash hands often with soap & water for 20 seconds
- Common areas will undergo additional cleanings and disinfections between groups
- Routine schedules are developed to clean high-touch areas
- Keep all cleaning materials out of reach of children
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