

# VISITOR GUIDE

The mission of San Francisco Zoo & Gardens is to connect people with wildlife, inspire caring for nature and advance conservation action.



## VISITOR INFORMATION

As home to endangered species whose susceptibility to COVID-19 is unknown and to protect young children for whom vaccinations are not yet available, guests are required to follow safety protocols when visiting.

While the State of California has lifted the mandatory mask mandate as of February 15, 2022, SF Zoo requires face coverings indoors and in areas of likely animal contact (all primates and snow leopards). Masks are no longer required outdoors and while riding the Little Puffer steam train.

## TEMPORARILY CLOSED

Lion House Indoor  
The Dentzel Carousel is closed for refurbishment until summer.

### VISITOR SERVICES ENTRY VILLAGE

Guest/Member Services  
Office - closed  
Call (415) 753-7080 for  
First Aid  
Lost & Found  
Zoo Memberships  
Rentals  
Wheelchairs  
Strollers

- Restroom
- Dining
- TTY Telephone
- ATM
- AED (Defibrillator)

**SHOPS**  
Gift Shop  
Pop-up Shops  
Gifts, Souvenirs, Apparel,  
Espresso Bar

### DINING

Leaping Lemur Café  
Grill, Fresh Salads, Drinks  
The Station Café  
Pizza, Snacks, & Drinks  
Café Playfield  
Temporarily Closed

**ZOO HOURS** *Subject to change*  
Open every day, including holidays.  
Hours  
10 am - 5 pm  
*Tickets must be purchased online*  
[www.sfzoo.org](http://www.sfzoo.org)

### ZOO MANNERS

- > Please respect the animals. Report any disturbance of the animals to 415-753-7080.
- > Please do not feed Zoo animals, peacocks, gulls, or squirrels.
- > Please do not let children stand on railings and fences.
- > Photography is welcome, but no selfie sticks. Please stay safely behind barriers and only in public areas.
- > Please no smoking. The entire Zoo (including the parking lot) is a non-smoking facility.
- > Please do not pick flowers, uproot trees and shrubs, or strip branches or leaves.
- > SMILE! Today you may be videotaped or photographed by a San Francisco Zoo employee, authorized guest, or electronic surveillance. Admission serves as permission for use of your image by these parties.
- > Some animals may not be on exhibit the day of your visit. They have indoor/outdoor access. Not all animals at the Zoo are shown on the map.