

SENSORY GUIDE

What to expect during your visit



The Main Entrance

This is where my day starts.
An entryway to a great day.



Sensory Satchels

A free resource that is available during your visit.



You can check out a Sensory Satchel from our Membership Office at the Main Entrance.

They include headphones, a communication card, and a variety of fidgets.



Guest Services & Security

Look for Zoo Team Members during your day if you need help. They are here in case you have questions.

They can help you find your group if you are separated, need a band-aid, or need directions.



Guest Services & Security



You can also reach Guest Services before your visit here:

GuestServices@sfzoo.org
or calling us at (415) 753-7080

Learn more here:
www.sfzoo.org/guest-services/



The Gatehouse



This is the path to the Gatehouse. Zoo staff will check your ticket or Membership card here. There may be a line, especially when the Zoo first opens.

Waiting is part of the visit. The line will move forward.

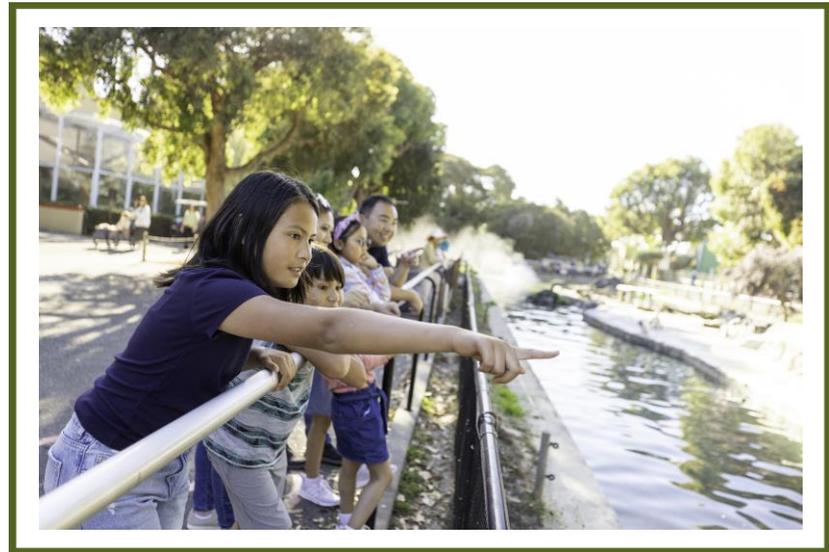
Quick Tip: Use the restroom before reaching the Gatehouse. There is one right before this area on the righthand side.



Safety Tips

Running could hurt you or someone else. Always walk while inside and stay with your group.

If you get separated from the group, find a Zoo Team Member and we will reunite you.



Lemur Forest

Lemur Forest is home to many different types of Lemurs.

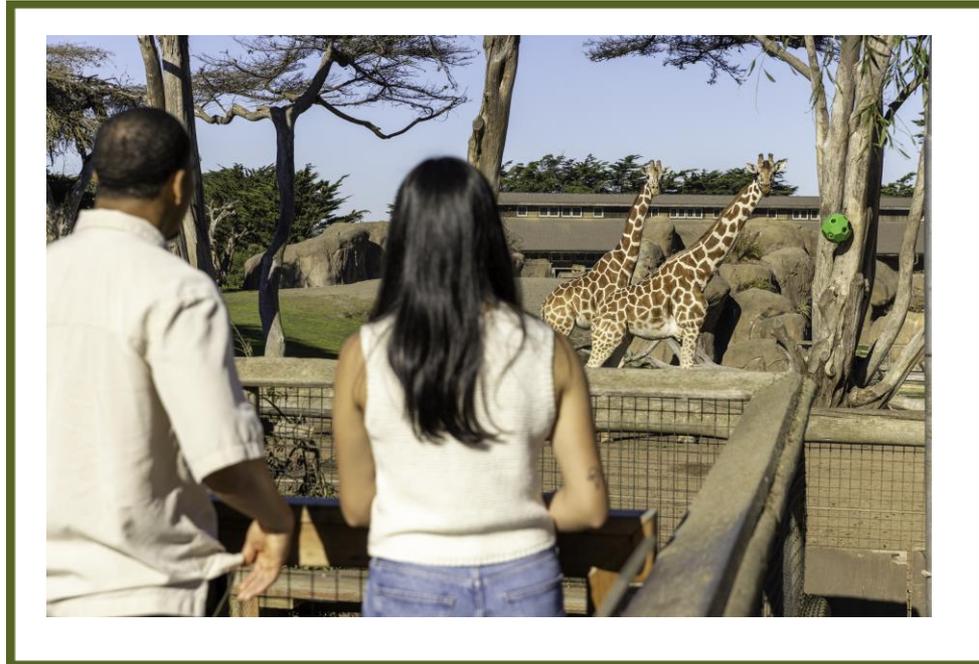
They are one of the loudest animals in the Zoo. If you hear a rumbling noise coming from the trees, that might be them saying hello.



African Savanna

Welcome to the African Savanna, home to the Giraffe, Zebra and Ostrich.

Giraffes are quite shy. It's best to move slowly and speak softly.



Gorilla Preserve

Meet our troop of Western lowland gorillas. This is a quiet zone. We ask that voices are kept low.

Gorillas can have a strong odor about them.



Sensory Alert
strong odors



Great Ape Passage

Visit the Chimpanzees and Orangutans at the Great Ape Passage. Watch as they swing and explore their habitats.

This is another quiet zone.



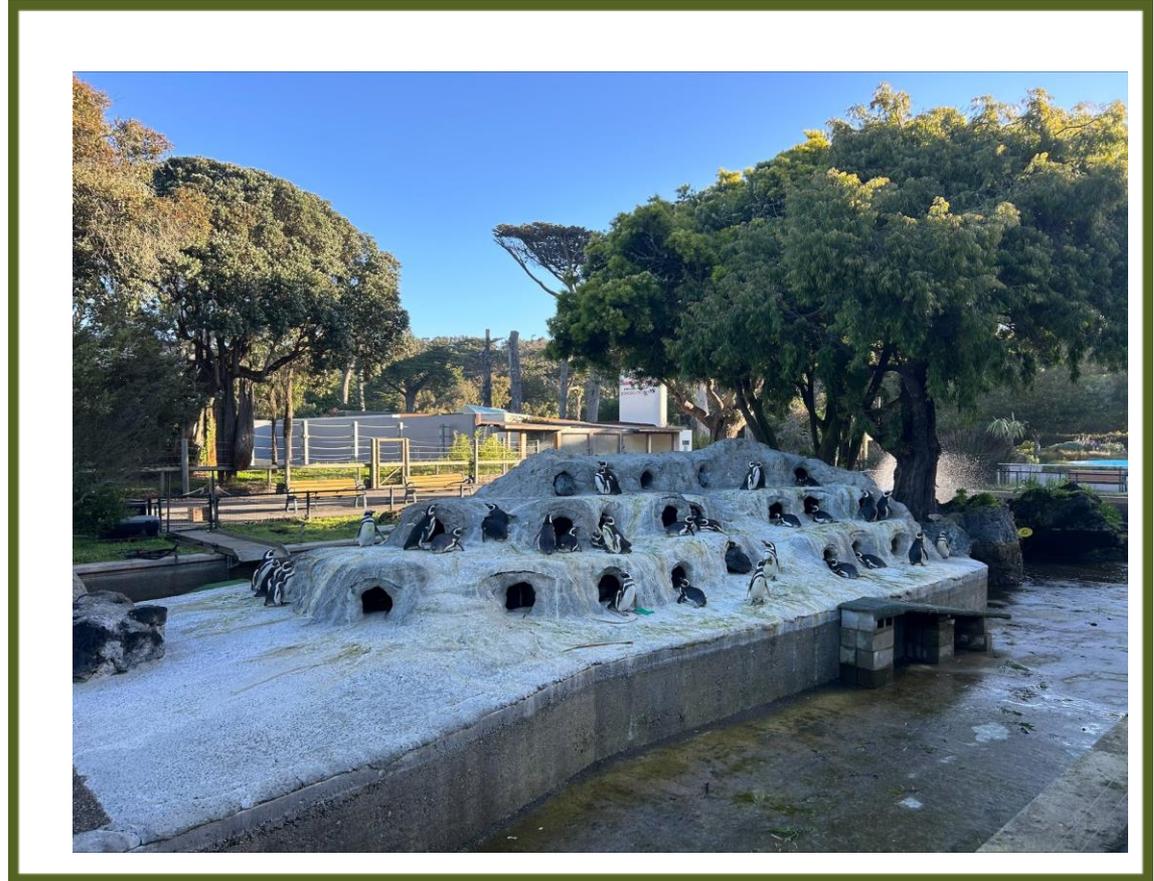
Penguin Island

Visit the penguins at their island home where they waddle, swim and play.

Feedings happen a 10:45am and 3:00pm.

The area might have the aroma of fish in the air.

Sensory Alert
strong odors



Pacific Rim

Meet Bongos, Snow Leopards, Asian and African Rhinos, and the Lions.

Their roar can be heard throughout the Zoo.



Sensory Alert
noise potential



Bear Country

Home to Grizzly Bears, Black Bears, Peccaries, and Wolves.

The Grizzlies have two exhibits. If you don't see them in Grizzly Gulch, they're probably in the Canyon.

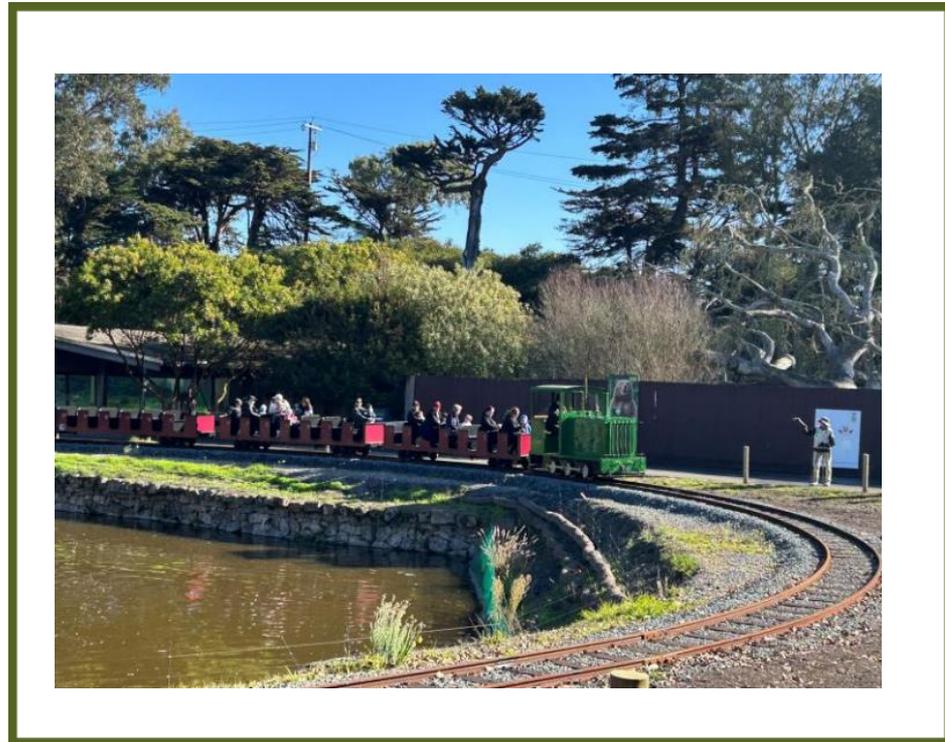


Train/Crossings

Take a ride on the train. This slow locomotive travels two laps around Bear Country.

There are three Train Crossings in the area, complete with bells, whistles, and moving arms.

The train may also blow steam and toot its horn.



South American Tropical Aviary

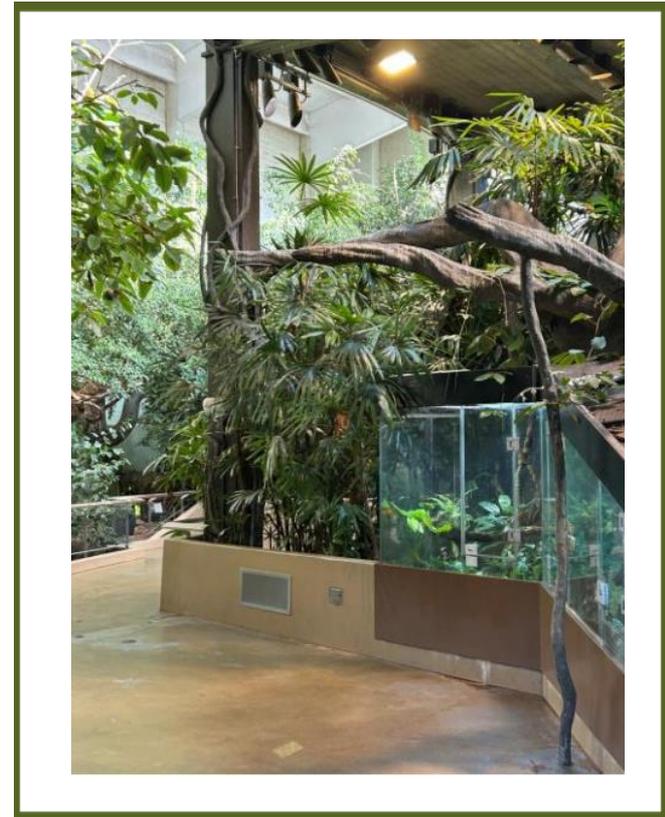
Open from 10:00am to 3:30pm, the South American Tropical Aviary is home to free flying birds and exotic reptiles.

Just like a rain forest, it can get pretty hot and humid. It can also be loud inside the building.

Sensory Alert
temp and humidity



Sensory Alert
noise potential

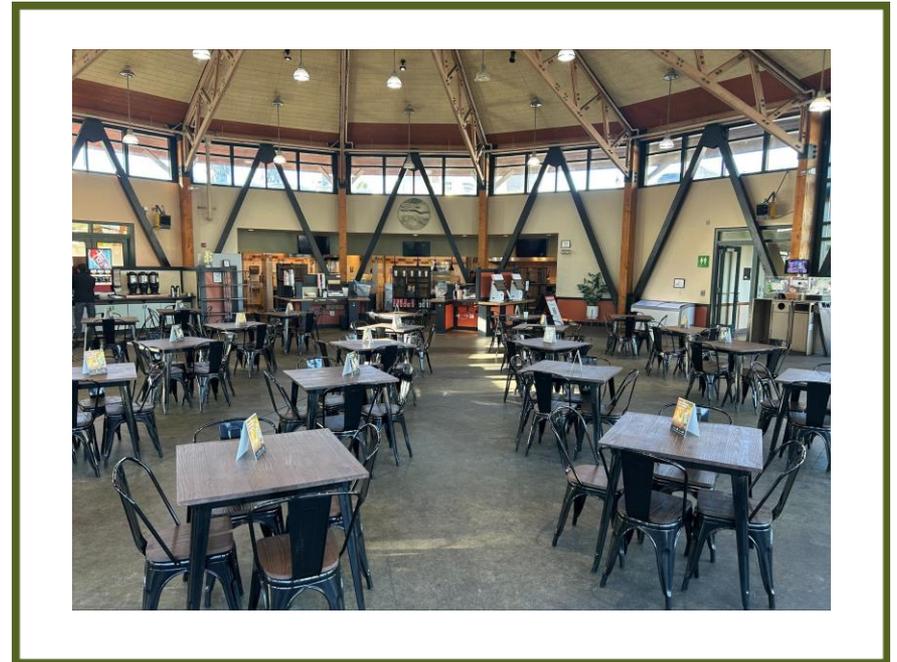


Leaping Lemur Cafe

Sit down and enjoy a meal at the Lemur Café. There are tables inside and outside.

To save time and avoid lines, use the Zoo's mobile app to pre-order your meals. The app can be found in the Apple App Store or in Google Play.

The smell of food is always in the air.



Flamingos

See the Flamingo flock across from Leaping Lemur Café.

They get their bright color from the shrimp they eat. Sometimes you can see small shrimp in the air as well.

Sensory Alert
strong odors



Playground

The playground is split into three different sections: (1) a river playground for toddlers, (2) an arctic area for young children, and (3) the banyan tree for larger children.

The area can be loud with the sounds of playing, laughing and shouting.

Sensory Alert
noise potential



Family Farm

If you want to get up close to the animals, the Family Farm in the Exploration Zone is the place to visit. Grab a brush and gently groom the sheep and goats.



Insect Zoo

Looking for something with more than four legs? Head down to the Insect Zoo in the Exploration Zone, where six and eight legs are more common.

Don't worry, all of the insects are behind glass.



Eugene Friend Carousel

Complete with music, each ride starts with the ring of a bell.

The horse seats on the outside ring don't go up and down, but the seats on the inner rings do.



The Gift Shop

If you'd like to purchase a souvenir, visit the Gift Shop at the Zoo's main entrance. They have everything from snacks to clothes.



Enjoy your visit

